

# HOOK PARISH COUNCIL



















## www.hook.gov.uk

# **CHAIRMAN'S REPORT**

### REFLECTIONS OF COUNCIL 2019 - 2023

I write this report as the last Chair of Hook Parish Council (HPC) before the election takes place in May 2023 to create the next Council. Consequently, and perhaps not surprisingly, I believe it is fitting to consider what has taken place over the last 4 years and reflect on the degree of change. At the national level, the first 2 years saw incredible upheaval to normal life brought about by the COVID pandemic and I sense that we all now live in a slightly different world than hitherto. There has been a significant and lasting change to work patterns and arguably, many now have a different view on life. We also lost our long-serving monarch; the passing of Queen Elizabeth II certainly brought an era to an end and hopefully the Jubilee Garden in Wellworth Park will be seen as a fitting memorial to commemorate her outstanding contribution and service. In the same 2 year period, at the local level we saw a much-celebrated and very welcome addition to Hook activities in the form of the Echo Hotel Music Club which has been extremely successful. Additionally, and after great effort, the Hook Neighbourhood Plan was adopted into the Local Plan by Hart District Council (HDC).

Once "normal service" returned with the worst of the pandemic behind us, HPC witnessed a 60% turnover in its office staff in a relatively short period of time; those that left were missed, but the new staff (Sarah Dignan, Ros Tennant and Sarah McMeeken) have been both remarkably quick to pick up, and thoroughly professional in executing their respective duties. Well done to them.

I know that many residents take the time to walk through the village – my wife and I do every week – and my, has it altered. The last few years has seen the kind of growth in property development not seen since the late 1980s. Changes to Pembroke Manor, Bartley Square, Acorn House and Stratfield House has provided 203 flats and the new Roslin Place will shortly add another 36 retirement homes together with 75 sheltered apartments and 7 town houses. The large North East Hook development provided 550 homes. In all some 876 dwellings have been added to the stock in Hook! The Shell petrol station now boasts a small Waitrose and, in May this year, we will all witness the opening of a new Sainsbury's.

Some things do not change though. The community spirit is healthy (the pandemic revealed just how strong this is), and I endorse my predecessor's observation about just how heart-warming it was to see residents, groups and

communities coming together to help each other. It is also heartening to see the continued good work of Hook in Bloom too.....the poppy displays to "The Fallen" are truly inspirational. Moreover, the collective activities of the Lions and Rotary and Hook Books, coupled with the provision of Food Banks for those in need, (the Hook branch of Hart Foodbank is located at The Life Church) are representative of the nature of this lovely place called Hook – and there are many other examples too. It is, therefore, no surprise that we were voted runner up at the Hampshire & Isle of Wight "Village of the Year" awards in 2019 along with 4 other awards for our app, Hook Books and Hook in Bloom. At the 2022 ceremony, we won a further 3 awards for best initiative for Hook in Bloom, inspirational individual for Dr Nick Maslin and inspiring place for Bassetts Mead.

Elsewhere, and in terms of the day-to-day activities, HPC awarded over £45,000 in grants to 23 different groups and organisations throughout the Council period. Furthermore, HPC has maintained its stock of playparks; indeed, it has recently refurbished and brought the one in John Morgan Close back on line too. Some of you, no doubt, will have noticed that the replacement skatepark is currently under construction, and this will be open for public use in the early summer. It is hoped that by the same time, HPC will have submitted a planning application to HDC for a sports pavilion at the top of Papermill Avenue in North East Hook.

HPC has worked really hard to make the most its resources, and I am delighted to report that at a time when most councils are raising their respective precepts HPC, through careful management, has been able to make a reduction in their portion of the Council Tax. The latest census has Hook sitting comfortably between 9-10,000 inhabitants (65% of whom are in the 15-64 age group), with the electorate now standing well over 6,000.

Finally, but importantly, I would like to thank the HPC office staff and my fellow Councillors for their good-natured support and conscientious hard work in maintaining a high level of service to our community over the last 4 years. I hope that the residents feel that your Council has met its Corporate Plan aim of making Hook a great place to live and work. The challenge for the next Council is to keep that going.

# Clir Rob Cowell OBE

**HPC** Chair



# PLANNING & INFRASTRUCTURE (P&I) COMMITTEE

The P&I Committee acts on behalf of the Council in responding to planning applications as a Statutory Consultee. The Committee invites comments from stakeholders and liaises closely with Councillors and Officers of both Hart District Council (HDC), the Local Planning Authority, and Hampshire County Council (HCC) to ensure that the views of the residents of Hook are taken into account when responding to planning applications or making representations in regard to any other proposals by these two Authorities.

The P&I Committee also addresses any infrastructure related matters in the Parish and during the past year there have been a significant number of issues to address. The P&I Committee also identifies any need for, and then promotes the provision of, new infrastructure, traffic orders and other transport related facilities for our community. The Committee is supported by the P&I Administrative Officer, Ros Tennant, who took over the role in June 2022.

# DEVELOPER CONTRIBUTIONS TOWARDS INFRASTRUCTURE

The P&I Committee is leading a Working Group with the aim of compiling a schedule of necessary new or improved infrastructure so that these projects can be shared with HDC to ensure that any monies raised by future Section 106 Agreements, or Community Infrastructure Levies (CIL), within our Parish are expended in the most effective manner.

#### REPLACEMENT OF THE SKATEPARK

A Working Group was formed, to include other Councillors from the PC, which has appointed a specialist company, Canvas Spaces Ltd, to design, provide public consultation, obtain planning permission and construct a new state of the art Wheeled Sports Facility at Hartletts Park which will provide valuable new inclusive sports infrastructure for the youth of Hook.

# NEW VETERINARY CARE FACILITY AT HOLT LANE

The proposed provision of a total pet care facility had full planning consent a year ago but there is still no progress on the implementation of this much needed veterinary provision for Hook. The potential transfer of the existing limited veterinary facility on Bell Meadow Road to the new site seems to have stalled.



#### **CROSSWAYS PUBLIC CAR PARK**

Hart DC has now provided signage from the village centre to this car park, which was funded by the Parish Council, and Sainsbury's has provided funding for a free period of parking at this site for at least the next 3 years. The P&I Committee continues to monitor the use of the recycling facilities in this HDC owned car park to ensure incidences of misuse and fly-tipping are reported and dealt with swiftly.



# RE-DEVELOPMENT OF PLOT AT JUNCTION OF STATION ROAD AND BELL MEADOW ROAD

The P&I Committee continues discussions with the owner of the large site at the corner of Station Road/Bell Meadow Road, as it fully supports a development that would bring forward the next phase of the Neighbourhood Plan for the village centre.

#### **LAND WEST OF BROWNCROFT**

The latest planning application by Persimmon Homes for 65 dwellings on this site was objected to by the P&I Committee and refused by Hart DC on a number of grounds. A revised application is expected for this site shortly.

#### **OAKWOOD GRANGE**

One year on from our last report and the Barratt dwellings still have no safe and convenient route to the village centre. The combined footpath/cyclepath alongside the David Wilson site still ends at the start of the open space at the edge of their development. The P&I Committee is committed to pursuing the provision of a surfaced and lit shared use footpath/cyclepath to link the Barratt estate to the David Wilson Homes site. The P&I Committee has progressed considerable exchanges of correspondence with both Hart DC and Hampshire CC in an attempt to secure this essential link, and this has resulted in visits to site by County Councillors and recently a renewed engagement between HCC and Hart DC about the issue.



# ENTRY LEVEL EXCEPTION SITE ALONGSIDE READING ROAD

The application by Falcon Developments for 20 affordable homes on a site west of the Reading Road satisfied many of the requirements of this form of development and was supported by both the Committee and Hart DC Housing Officers. The need for more affordable homes in Hook Parish was also established but the appeal against refusal was dismissed because the proposal was in conflict with the Development Plan for Hart DC as a whole.



#### SPEEDING WITHIN THE VILLAGE

The P&I Committee has liaised closely with Hampshire CC on this issue and we now have agreement to erect some Speed Indicator Devices along the A30, again funded by the Parish Council, and the procurement process is in progress.

#### **BARTLEY WOOD BUSINESS PARK**

The Parish Council has had to accept that the whole of this area is currently designated in the Local Plan as Employment Land, so efforts by the P&I Committee to attract new land uses, that can best benefit and be integrated with the village as a whole, have been frustrated. The application for an Aldi Foodstore on the ex-Virgin site was rejected by Hart DC, and this site will now be used for substantial warehousing and general industrial units which will generate significant new HGV movements on the B3349. The Committee continues to work closely with Hart DC with a view to establishing a new Planning Policy for the part of this area that lies to the west of the B3349, which will influence the next version of the Local Plan and enable a revision of the policies for this area in the Neighbourhood Plan. One of the main challenges is that this area is somewhat isolated from the village centre so there is a need for new infrastructure to support access with good quality walking and cycling routes.

#### **GEFFERY'S HOUSE**

The P&I Committee has had a number of pre-application consultation meetings with Shanly Homes, who now own this site, and anticipates submission of a planning application for a development of 46 family homes in this central village location.

#### **NEW SAINSBURY'S STORE**

This development has been monitored by the P&I Committee and strong representations have been made to Hampshire CC regarding the poorly-designed traffic management measures related to the B3349 closures, with the result that some additional signage and other measures have been implemented. However there have been significant impacts on the village, resulting from traffic using alternative, less suitable routes. The P&I Committee has also responded to a number of reserved matters applications for this site and have made strong representations to both Hart DC and Sainsburys regarding the lack of adequate pedestrian and cycle access to the new store. The latest information from Sainsbury's indicates that the store will open on 16th May 2023.

# **ENVIRONMENT & COMMUNITY (E&C) COMMITTEE**

The E & C Committee focuses on maintaining and continually improving the wellbeing of the ever-growing village and its residents. The seven passionate Committee members met on the 3rd Wednesday of each month and worked to continue providing and improving the range of

services and facilities that benefit the diverse character of the village and its people. These include multiple children's play areas, various sports pitches with more under development, the village cemetery, Bassetts Mead SANG and awarding grants for local projects and charities.

#### **NEW PLAY AREA AND LITTER SIGNS**

We are very pleased to introduce our new play area signs. Each sign has its own unique 'what3words' reference and should any damage occur to any of the equipment there is also a QR code which will take you straight to Hook Parish Council's website and the contact details of the Amenities Officer.

The latest addition has been the introduction of litter signs. These have been installed on all the open spaces owned by the Parish Council, discouraging people from dropping litter.

#### **JUBILEE GARDEN**

In June, last year, the Parish Council celebrated the late Queens Platinum Jubilee by creating a garden in Wellworth Park. With support from Hart, Goslings Garden and Fencing, Odiham and Hook Rotary Club and Hook Townswomen's Guild, 2 benches and 3 trees were purchased and installed. We also held a competition for pupils of Hook Infant and Junior Schools to design a plaque that would be placed next to the garden. The winning plaque in place today was designed by Rory.



#### **CHRISTMAS LIGHTS AND BAUBLES**

The holly and berry light motifs that have been part of the Parish Council's light display for the past 8 years came to the end of their economic life this year and so the decision was made to rent lights for this year. The combination of warm and bright white lights lit up Station Road beautifully.



This year, for the first time, we invited the pupils of Hook Infant and Junior Schools to draw, write or colour a bauble with their Christmas wishes. These were then attached around the Christmas tree at Grand Parade. It was lovely to see the children take their grown-up to find their bauble on the display and share their Christmas wishes.



# WOODLAND TRUST TREES PART OF THE JUBILEE CELEBRATION

After a successful application, the Parish Council received 20 trees of a variety of species from the Woodland Trust and these were recently planted by Councillors Barry Myall and Les Morrison, under the supervision of Goslings Team.

#### **JOHN MORGAN CLOSE**

It was identified that the play area in John Morgan Close needed improvement or would face being removed altogether. A survey was issued inviting residents to give their opinions — either to remove the area or retain it - and provide suggestions for how it could be improved.

In total, 116 surveys were completed with the majority stating they wanted the play area to remain. Therefore, Councillors explored several different options to improve the area and decided upon the most cost-effective option of refurbishing the equipment, replacing the surfacing and installing two new bins at the site.



## GRANTS 2022 / 2023

Organisation	Reason for Grant	Amount
Hook Allotments	To purchase and install 2 recycled material picnic benches at the allotment site	£801
Hook Players	To part fund an upgrade to the lighting at Elizabeth Hall, which will enhance performances	s £800
HVH - Hook Village Halls	February Half Term 2023 Fun day at Hook Community Centre	£500
Victim Support	This service supports anyone affected by crime or traumatic events. Last year they supported approximately 132 Hook residents.	£200
Hook Fun Run	To help towards increased costs of organising the event	£1,000
Lions	To part fund prostate cancer testing in May 2023	£999
Life Education	This organisation visits Hook Junior School once a year for a whole week and spends several hours with each class covering a number of personal, social, health and emotional subjects relevant to each age group	£600
Canine Assisted Learning	Therapy dog visits to both Hook Infant School and Hook Junior School	£3,900
Hook Care Group	To fund the cost of hiring a hall for their AGM and annual coffee morning. Also to cover the cost to replace their mobile phone so people can contact them.	£165
Bluebell Café	This will be put towards the running cost of the minibus to collect Hook residents (suffering with any form of dementia, any other illness or for those who are lonely) and transport them to The Bluebell Cafe in Heckfield.	£1,000
	TOTAL	£9,965



# NORTH EAST HOOK COMMUNITY PROJECT COMMITTEE (NEHCPC)

The North-East Hook Community Project Committee (NEHCPC) was formed in late 2021 with the primary objective of providing appropriate oversight to the delivery of a pavilion and a shed facility at the Green Hart Park development in NE Hook, along the A30.

This year the project has faced a number of challenges. Having appointed an architect in late 2021, work commenced to design a sports pavilion building, incorporating changing facilities and enough space for social functions to allow the use of the building to generate enough income to maintain it. Unfortunately, due to various circumstances, costs for building the pavilion escalated considerably and the building envisaged was beyond the means of the Council. The Council ascertained that an alternative solution would be needed to deliver a pavilion within the agreed budget of

£1.9million and agreed to terminate the contract with the architect in autumn 2022.

A new tender process was started, looking for a company to provide lead design services through to the point of submitting a planning application. Following an open tender process, 12 bids were received. From these, four companies were selected to give presentations to the Committee and from them, Sports Clubhouses Ltd were chosen. They are, at the time of writing, undertaking feasibility work and developing options for consideration. As a company, they have a long and successful history of designing and delivering buildings focussed on sports.

Once design options are available, the Council will hold public consultation events to give residents an opportunity to view the options and provide feedback, ahead of making a planning submission to Hart District Council.

### SKATE PARK REDEVELOPMENT

This year saw the creation of a Skatepark Working Group to oversee and bring to fruition a project to replace the skatepark in Hartletts Park. The existing skatepark ramps had reached the end of their life and were beyond economical repair. In May 2022, the Working Group drafted a specification for the project, agreed a £250,000 budget to deliver a new facility and the tender documents were written. It was known from this early point that the new skatepark would not be a like-for-like replacement - the trend for skatepark construction is now to use spraycast concrete, rather than steel construction. The tender was published in the summer, with four bids received. From the tenders received, following presentations made to the Working Group, Canvas Spaces Ltd were selected to deliver the new facility.

Canvas set up a dedicated webpage for the project to allow people to view the suggested designs. Consultation workshops were held with local user groups and the Council were delighted to have over 20 wheeled sport enthusiasts attend the workshops to provide their opinions and help to influence the design of the park. A planning application was submitted to Hart District Council in December 2022, and on 7th February this year, we were thrilled to receive planning consent for the project.

The site was handed over to Canvas Spaces in mid-March and at the time of writing the project is in full flow. It is hoped the new facility will be open for use in mid-June – please watch out for details of the opening event!



**Under Construction** 

# FINANCE, STRATEGY & RESOURCES (FSR) COMMITTEE

The Finance, Strategy & Resources (FSR) Committee consisted of nine councillors in 2022-23 and met on the third Monday of the month. Its functions include the consideration of new policies, developing strategy, monitoring of actions in support of the Corporate Plan, oversight of the Council's budgets, accounts, investments and internal controls, along with the HR functions of the Council. This year the FSR Committee has undertaken a

comprehensive review of investments and opened new savings accounts accordingly, re-written the Council risk assessment document to be more concise and with better clarification of risks, revised the staff handbook and policies, carried out a full review of the SANG reserve and completed administration for receipt of S106 funds due to the Council in respect of the NE Hook development and Hook allotments.

## HOOK PARISH COUNCIL SERVICES AND ACTIVITIES

#### **SERVICES**

- Cemetery
- · Bus shelters
- Footpaths
- Playgrounds
- · Open spaces
- Seating
- Grants
- Planning
- Community buildings
- Hook app/Facebook/website
- Free dog waste bags
- Defibrillators Community Centre and Grand Parade

#### **ACTIVITIES**

- · Echo Hotel Music Club events
- Hook Village Show (in conjunction with Hook & Odiham Lions)
- Annual Village Meeting

#### **SUPPORTING OTHERS**

- · Hook in Bloom
- · Hook & Odiham Lions
- Hook Allotments
- Hook Players
- HVH Hook Village Halls
- Victim Support
- Hook Fun Run
- Lions
- Life Education
- Canine Assisted Learning
- Hook Care Group
- Bluebell Café
- · Hart Food Bank (Hook branch)



Bluebell Cafe using the grant money from us, for their bus.



### **MONEY MATTERS**

The Council's finances are monitored on a day-to-day basis by the Responsible Financial Officer and audited by an independent internal auditor who assesses the Council's compliance with relevant legislation. An additional audit is carried out annually by an external auditor appointed by the Audit Commission, currently BDO LLP.

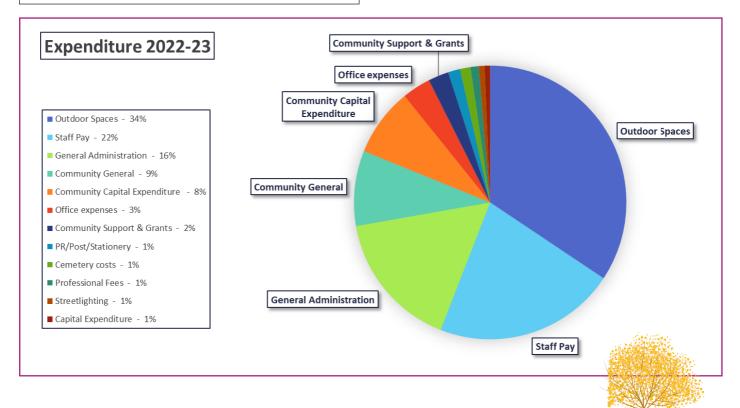
The Parish Council primarily receives income through the precept; an annual sum of money collected as a portion of the Council Tax by Hart District Council. In addition, income is received from cemetery fees, interest on investment accounts, events and pitch hire as well as developer contributions in year of £455,369 towards the already completed Community Centre redevelopment, and £20,663 for provision of allotments. Details of the income and expenditure for 2022-23 are shown below:-

Income 2022-23	
Bank Interest	£31,990
S106 contributions	£476,032
Precept	£490,000
Misc income	£761
Grant Income	£700
Cemetery income	£8,081
Hire Charges Income	£3,830
Hook Live Income	£6,892
TOTAL INCOME	£1,018,286

The budget and precept proposals for 2023-24 were discussed and approved at the Council meeting in January 2023. The precept for 2023/24 was set at £498,802 which equates to £121.93 pa for a Band D property, a decrease of 2.6% per household on 2022-23. The parish precept covers all the costs incurred in running the Council's services and assets, as well as funding new initiatives being planned for the coming year.

The year ends slightly under budget, despite increased costs on services, particularly on green spaces and bin emptying, and ongoing essential tree safety, with most areas of expenditure as expected. For activities and services which only occur every few years, such as elections, play area replacement, tree health checks and buildings surveys, a smaller amount is budgeted annually to spread the cost.

Hook Parish Council's finances are managed in an open and transparent manner. Annual accounts, budgets, financial policies and statutory returns can be found on the Council website https:/bit.ly/3waa3lf



### **COMMUNITY ENGAGEMENT**

We continue to update our residents via a variety of methods. These are:

- Our Facebook page https://www.facebook.com/HookParishCouncil
- · Our Website www.hook.gov.uk
- Our noticeboards at Hartletts Park, Grand Parade and Holt Lane. These are updated weekly/twice weekly.
- · Page 5 of Hook Focus magazine
- Our App "Hook Parish Council" available on iOS and Android



To download our app, go to the App Store for your phone's platform and search for "Hook Parish Council" or scan the QR code.

We hold a number of large scale events throughout the year. These include the Annual Village Meeting, Hook Village Show (organised and run by Hook & Odiham Lions on our behalf) and Echo Hotel Music Club (EHMC) which continues to host sell-out original recording artists gigs. We also arrange the Christmas light displays and put up over 400 poppies on lampposts throughout the village each year. This year we enhanced our Christmas display by working with the locals schools by asking children to write or draw their Christmas wishes that were laminated and strung around the Christmas tree. It was well received and we plan to do it again this year.

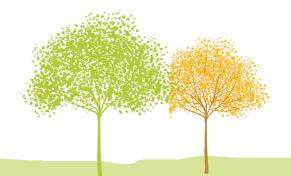


Due to the economic climate, the Councillors decided that for Community Christmas 2022 they wanted to ensure that we targeted those who really needed support. They therefore provided £750 to the Hook branch of Hart Foodbank and some of the Councillors went along to help pack the boxes and find out more about this valuable service. Whilst Hook appears, on the surface, to be an affluent area, there a number of people in our community that sadly need this vital service. The money we provided ensured that those who had to turn to the Foodbank this Christmas were able not only to enjoy a Christmas dinner but they also receive a few Christmas treats to make the day feel special. The Foodbank is located in the Life Church in Hook. They rely on donations.



Please check their Facebook page to find out what items they require https://www.facebook.com/hartfoodbank. They provide not only food, but also toiletries too.

We couldn't do these things without the wonderful support we receive from local groups/organisations and volunteers that live in the village. This is what makes Hook such a great place to live.



# ECHO HOTEL MUSIC CLUB (EHMC)

Hook Parish Council sponsored and supported the establishment of the Echo Hotel Music Club as a not-for profit live music venue, based at the Elizabeth Hall, in 2019. The aim was to present the best bands and artists on the UK live music circuit, many of them selling 1000s of albums a year, for the benefit of music-loving Hook residents who would otherwise have the expense of travelling some distance to attend a decent gig. In addition, the Club was also set up to ensure a friendly, safe 'vibe' in which to enjoy the music, an affordable bar and professional sound and lighting to complete the experience.



The Club formally opened its doors in February 2019 and, by the time the Covid Pandemic had struck in March 2020, it had hosted 12 gigs. All the gigs had been popular and extremely well attended, with over half being completely sold out! The Club emerged slowly from the pandemic and by 2022 audiences started to return to live music venues around the country.

11 June 2022 saw the return of Echo Hotel Music Club favourites Brave Rival for the launch of their studio album 'Life's Machine'. This band had been steadily growing in reputation and popularity since the recording of their Live Album at Echo Hotel Music Club in January 2020, and many well received performances at festivals and legendary venues around the UK and it was not surprising tickets sold out well before the gig. The band did not disappoint and put on a real rock show – they even brought a choir to help recreate the 'vibe' on the album!

An added bonus on the night was the debut of support artist Amba Tremain and her band. This lady has an incredibly soulful voice which 'wowed' the large crowd and left them in no doubt they would be hearing a lot more of her in the future. She is certainly one to watch.

On 12 November the Club welcomed back Gorilla Riot who played to another sell-out crowd of rock music lovers. They were supported by another band with a burgeoning reputation on the live music scene, The Karma Effect. Both bands went down a storm with the huge crowd, many of whom had travelled long distances to see the double header Rock Night. The night kicked off with the Karma Effect, a new band to the Club. They are a high energy rock band led by singer/guitarist Henry Gottelier and are destined for great things and had the crowd rocking well before Gorilla Riot took the stage. Another one to watch and they are sure to return to the Club in the future

Gorilla Riot, who last played the Club in 2019 (on the night of the Liverpool v Spurs Champions League Final and still managed to fill the Elizabeth Hall!) then played a 90 minutes-plus set with songs ranging from their early albums through to some new songs destined for their new album which will be released later in 2023. The night will live long in the memories of all who attended.

If you haven't visited Echo Hotel Music Club, Hook's own live music venue, please check it out soon. The Club has a good reputation on the live music circuit with both bands and fans alike and you are assured of a good night out. Regular updates about what's on can be found on EHMC's Facebook page https://bit.ly/3KPZEqp, Facebook Club group https://bit.ly/3u4q1IU.

EHMC also regularly promote our activities in Hook Focus.





## 2023 COUNCIL AND OFFICER STAFF

As many of you are aware the Parish Council has reached the end of its 4 year term. The current Councillors will step down on the 8th May 2023 and a new set of Councillors will be appointed for the next 4 year term. At the time of writing, it has been notified that Hook will not have an election as an insufficient number of candidates put themselves forward for election. Eight out of twelve seats have been filled, so the Council will seek to fill the vacant seats by co-option. The list below shows the Parish Councillors who served in 2022 – 2023.

### PARISH COUNCILLORS: 2022-23

Chairman of Council & Chairman of FSR Committee	Rob Cowell
Vice-Chairman of Council & Chairman of Environment & Community Committee	Verd Nabbs
Chairman of NE Hook Community Project Committee	Fergus Kirkham
Chairman of Planning & Infrastructure Committee	John Orchard
Councillors	Jeff Burke
	Paul Kinge
	Les Morrison
	Barry Myall
	Jacqui Nabbs
	Chris Terrey
	Liz Tomlinson
	Jane Worlock

### STAFF MEMBERS: 2022-23

Clerk to the Council (Replaces Executive Officer)	Sarah Dignan - Ext 201 clerk@hook.gov.uk	Parish Council Office	01256 768 687 or 01256 768 573
Responsible Finance Officer (RFO)	Serena Dolby - Ext 203 accounts@hook.gov.uk	Hook Community Centre Ravenscroft Hook	
Administrative Officer (Environment & Community)	Sarah McMeeken - Ext 202 amenities@hook.gov.uk	RG27 9NN	
Administrative Officer (Planning & Infrastructure)	Ros Tennant - Ext 204 From May 2023, Annalie Hadfield planning@hook.gov.uk	Opening hours: 9am - noon Monday - Friday	
Administrative Officer (Community Engagement)	Pam Mercer - Ext 205 info@hook.gov.uk		







